

Self-Exclusion – Access to Cash Options (Everi STeP)

****Resource For BOTH the Gambler AND Loved One's**

Everi's Personal Self Transaction Exclusion Program (STeP)

Everi's Personal Self Transaction Exclusion Program (**STeP**) is a way for patrons to block access to cash across the company's national network of ATMs, cash access kiosks, and booth services. The program works in conjunction with a casino's own exclusion program.

The **STeP** exclusion is effective on credit cards, ATM debit cards, and checking accounts at both machine terminals and cashier cages.

Patrons who believe they have a problem can download a **Request to Block Transactions form** <https://www.everi.com/wp-content/uploads/2025/09/Instruction-to-Block-Transactions-STeP-202508-v11.pdf> and indicate what cards and accounts they wish to block. Once Everi processes the form, the identified account is blocked at participating Everi access points for at least one year. The account block remains in place until a customer unblocks his or her account(s) by filling out and submitting the "Request to Unblock Transactions form" available for download on the Everi website.

After downloading the appropriate form, please mail, fax, or email the completed form to:

Everi Payments Inc.
ATTN: Regulatory Compliance
7250 S. Tenaya Way, Suite 100
Las Vegas, NV 89113
Phone: (702) 855-3000
FAX: (702) 262-5062
Email: step@everi.com